

# HCAHPS Results - MedStar Market

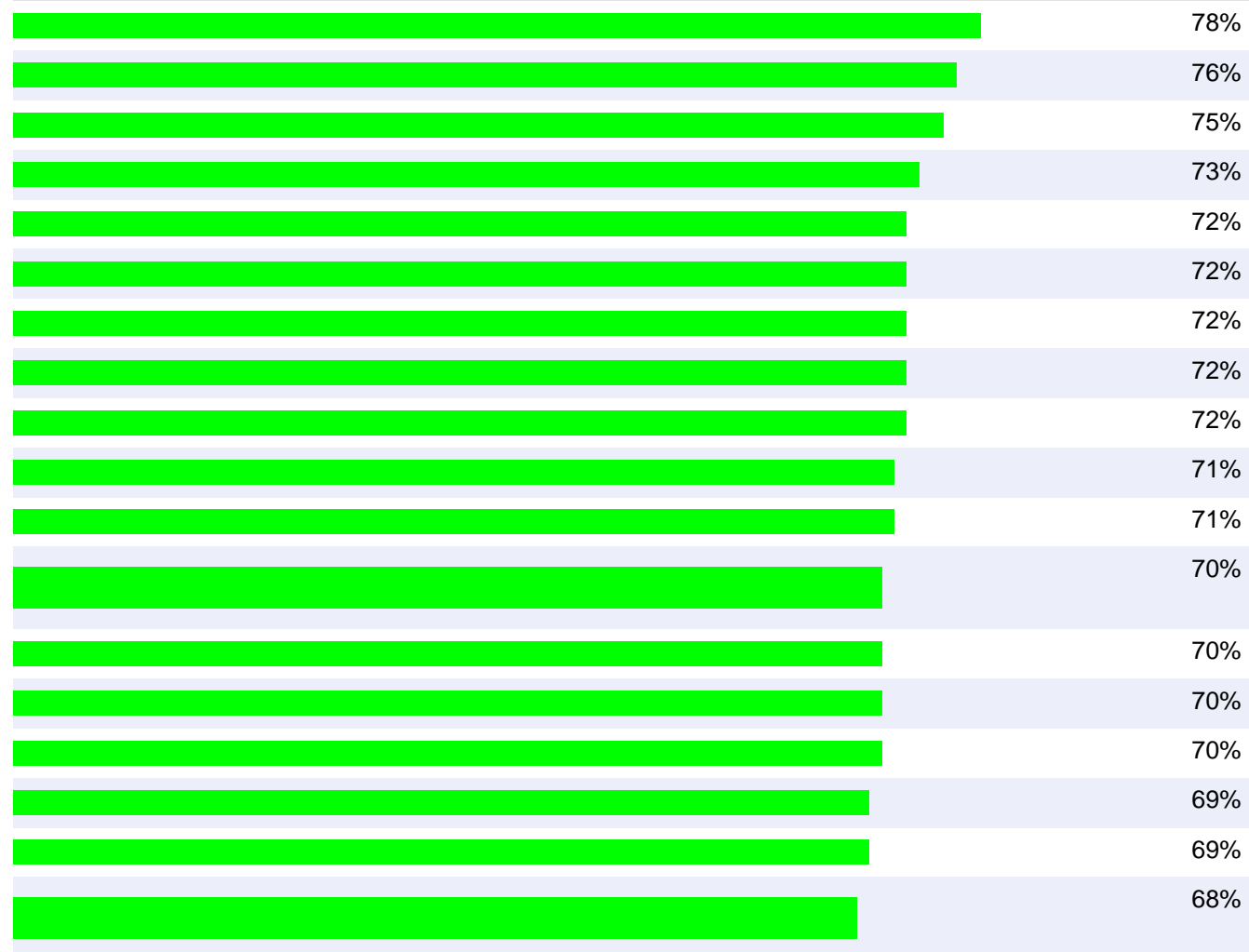
Based on Survey of Patients' Hospital Experiences (HCAHPS)

State	Hospital Name
MD	JOHNS HOPKINS HOSPITAL, THE
MD	ANNE ARUNDEL MEDICAL CENTER
MD	MERCY MEDICAL CENTER INC
MD	MEDSTAR UNION MEMORIAL HOSPITAL
MD	GARRETT COUNTY MEMORIAL HOSPITAL
MD	CARROLL HOSPITAL CENTER
MD	MEDSTAR GOOD SAMARITAN HOSPITAL
MD	MERITUS MEDICAL CENTER
MD	MEDSTAR SAINT MARY'S HOSPITAL
MD	SAINT JOSEPH MEDICAL CENTER
MD	EDWARD MCCREADY MEMORIAL HOSPITAL
MD	MEDSTAR FRANKLIN SQUARE MEDICAL CENTER
MD	FREDERICK MEMORIAL HOSPITAL
MD	HOWARD COUNTY GENERAL HOSPITAL
MD	GREATER BALTIMORE MEDICAL CENTER
MD	PENINSULA REGIONAL MEDICAL CENTER
MD	MEMORIAL HOSPITAL AT EASTON
MD	UNIVERSITY OF MARYLAND MEDICAL CENTER

# HCAHPS Results - MedStar Market

Based on Survey of Patients' Hospital Experiences (HCAHPS)

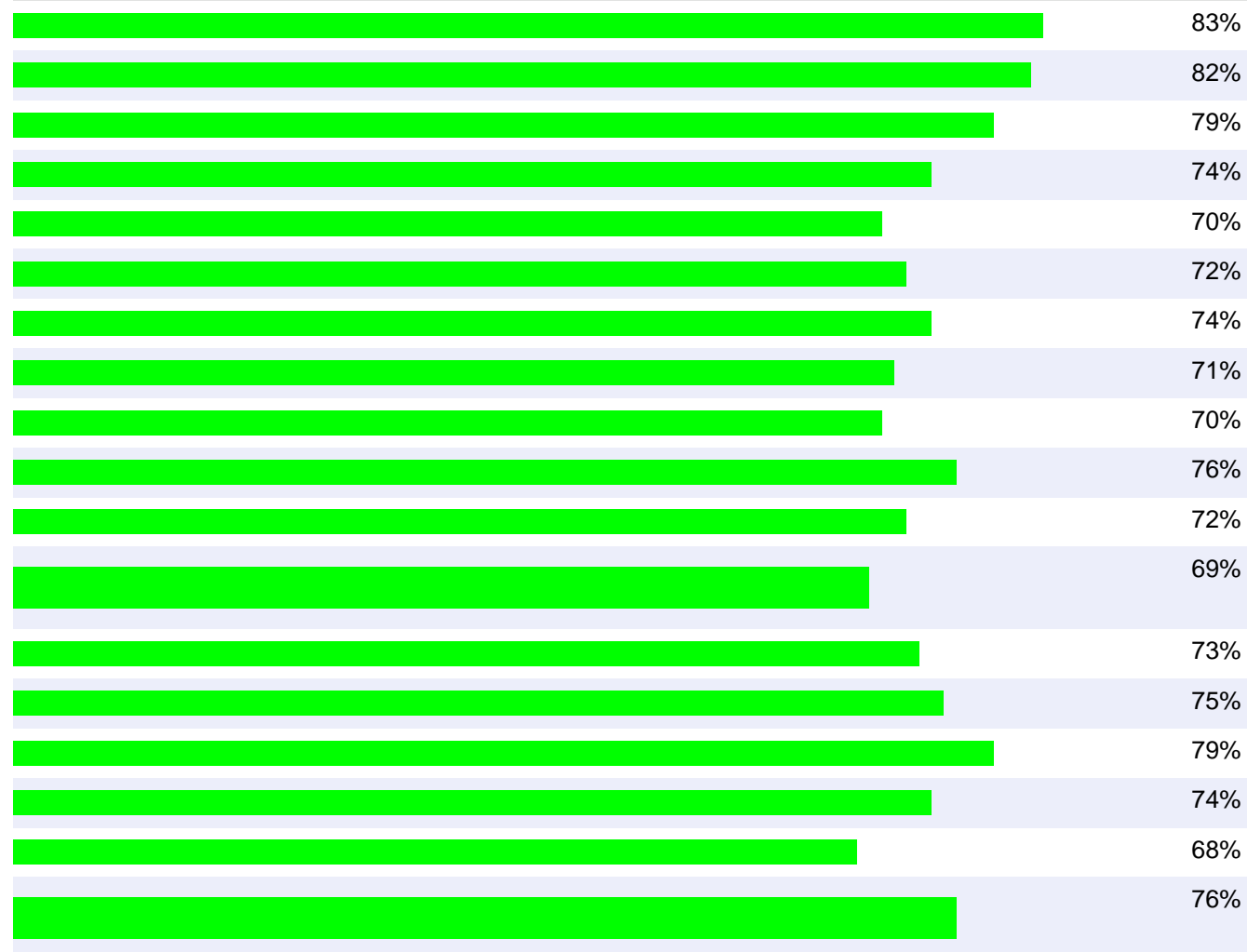
Percent of patients who gave their hospital a rating of 9 or 10 on a scale from 0 (lowest) to 10 (highest).



# HCAHPS Results - MedStar Market

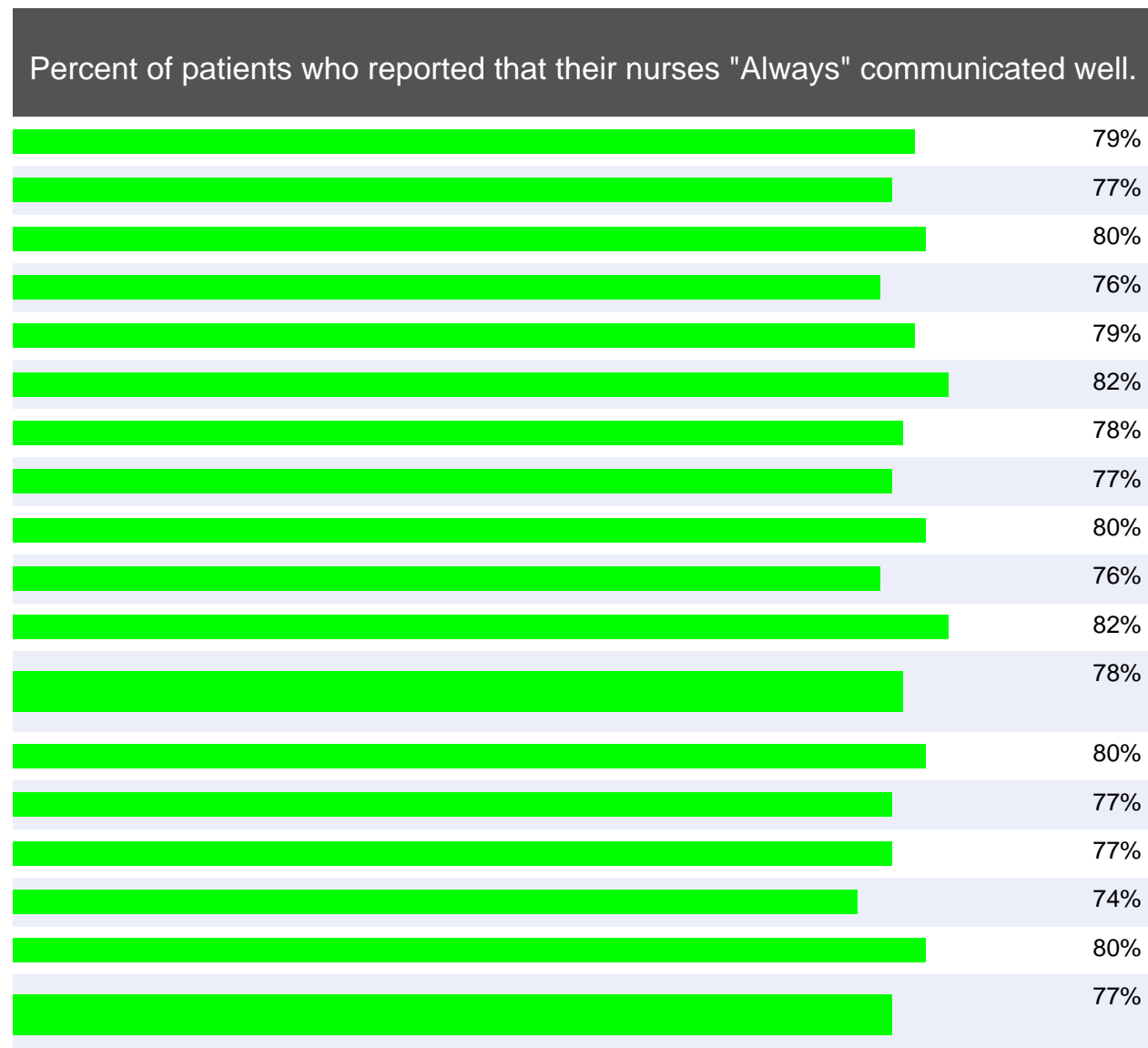
Based on Survey of Patients' Hospital Experiences (HCAHPS)

Percent of patients who reported YES, they would definitely recommend the hospital.



# HCAHPS Results - MedStar Market

Based on Survey of Patients' Hospital Experiences (HCAHPS)



# HCAHPS Results - MedStar Market

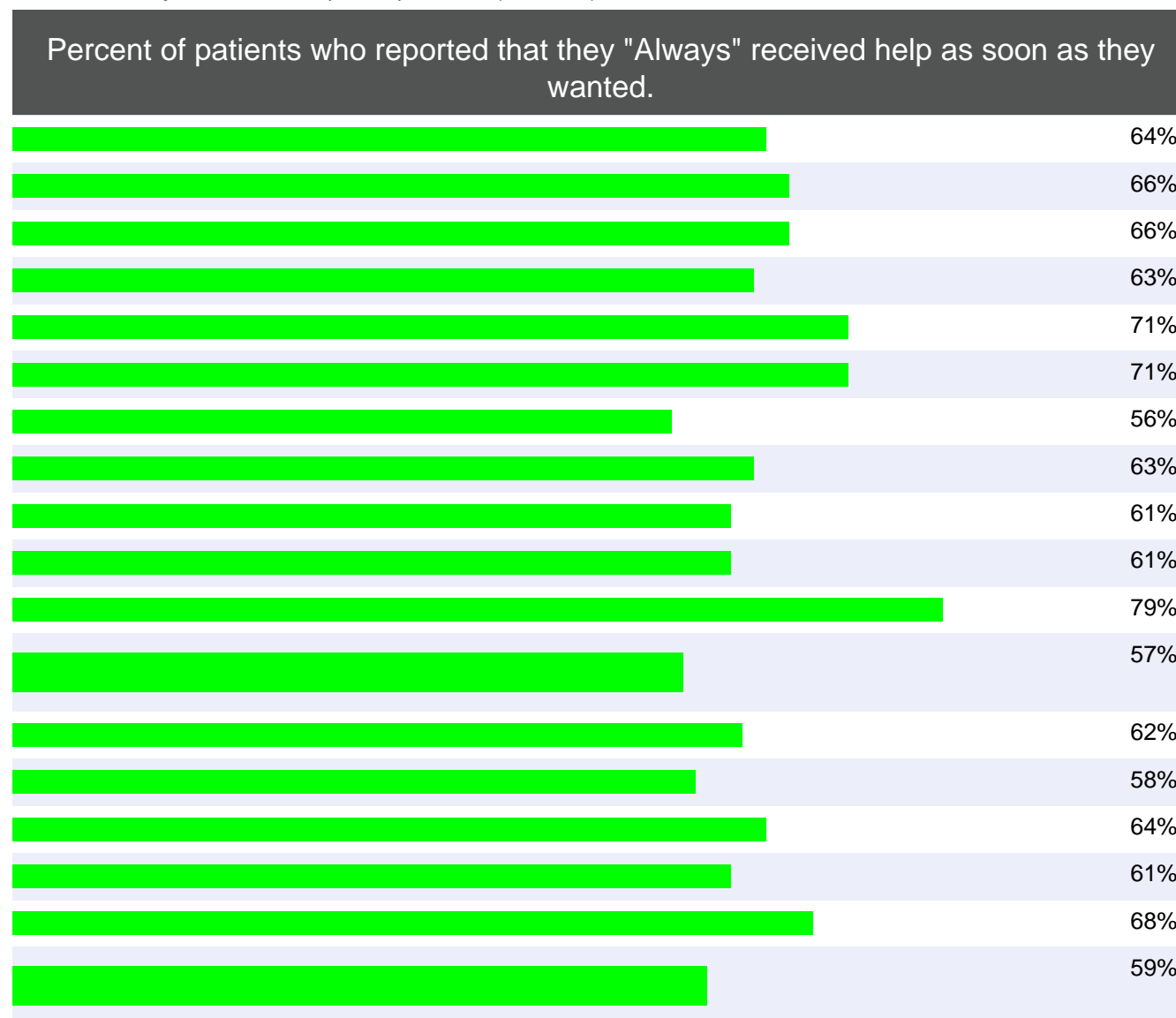
Based on Survey of Patients' Hospital Experiences (HCAHPS)

Percent of patients who reported that their doctors "Always" communicated well.



# HCAHPS Results - MedStar Market

Based on Survey of Patients' Hospital Experiences (HCAHPS)



# HCAHPS Results - MedStar Market

Based on Survey of Patients' Hospital Experiences (HCAHPS)

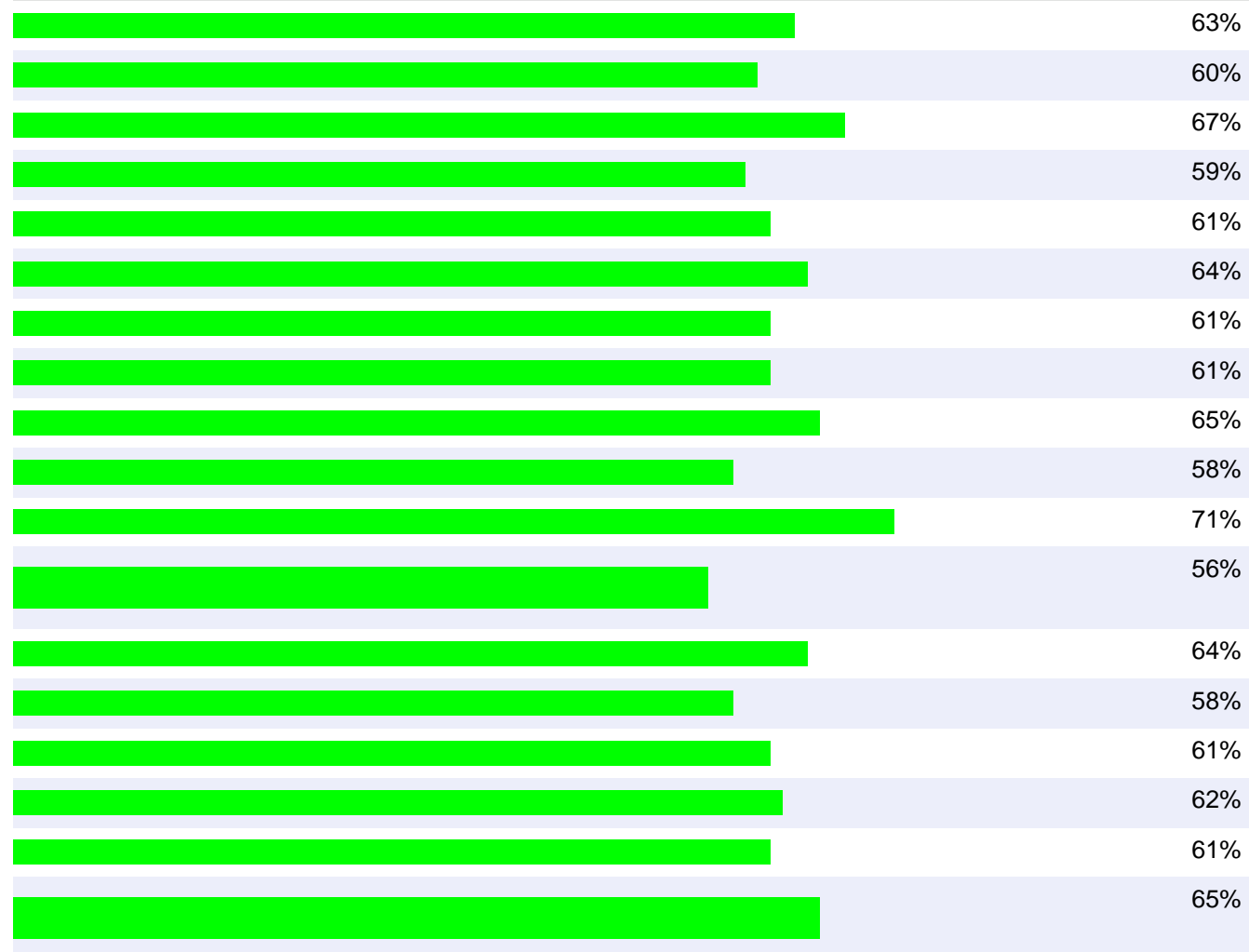
Percent of patients who reported that their pain was "Always" well controlled.



# HCAHPS Results - MedStar Market

Based on Survey of Patients' Hospital Experiences (HCAHPS)

Percent of patients who reported that staff "Always" explained about medicines before giving it to them.





# HCAHPS Results - MedStar Market

Based on Survey of Patients' Hospital Experiences (HCAHPS)

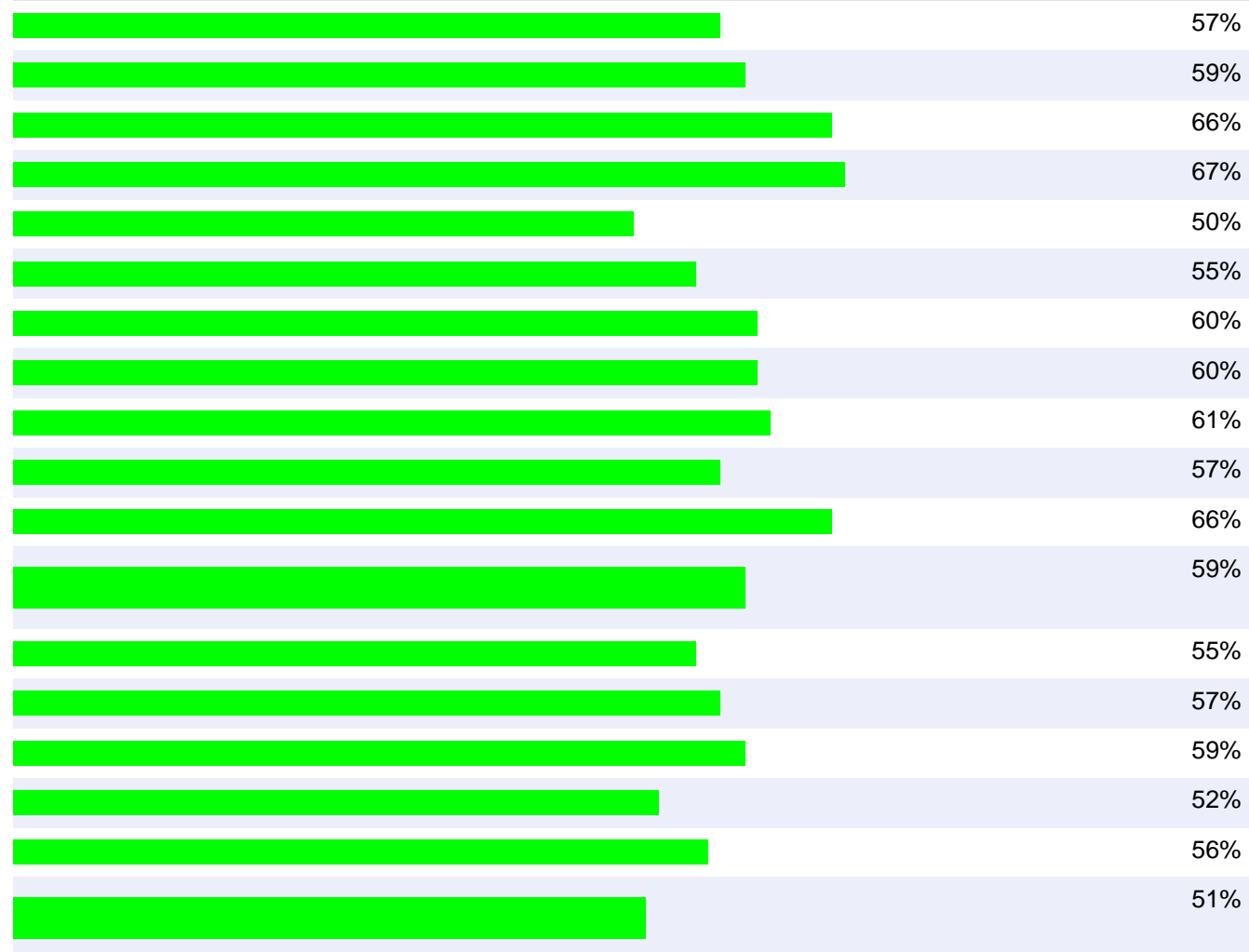
Percent of patients who reported that their room and bathroom were "Always" clean.



# HCAHPS Results - MedStar Market

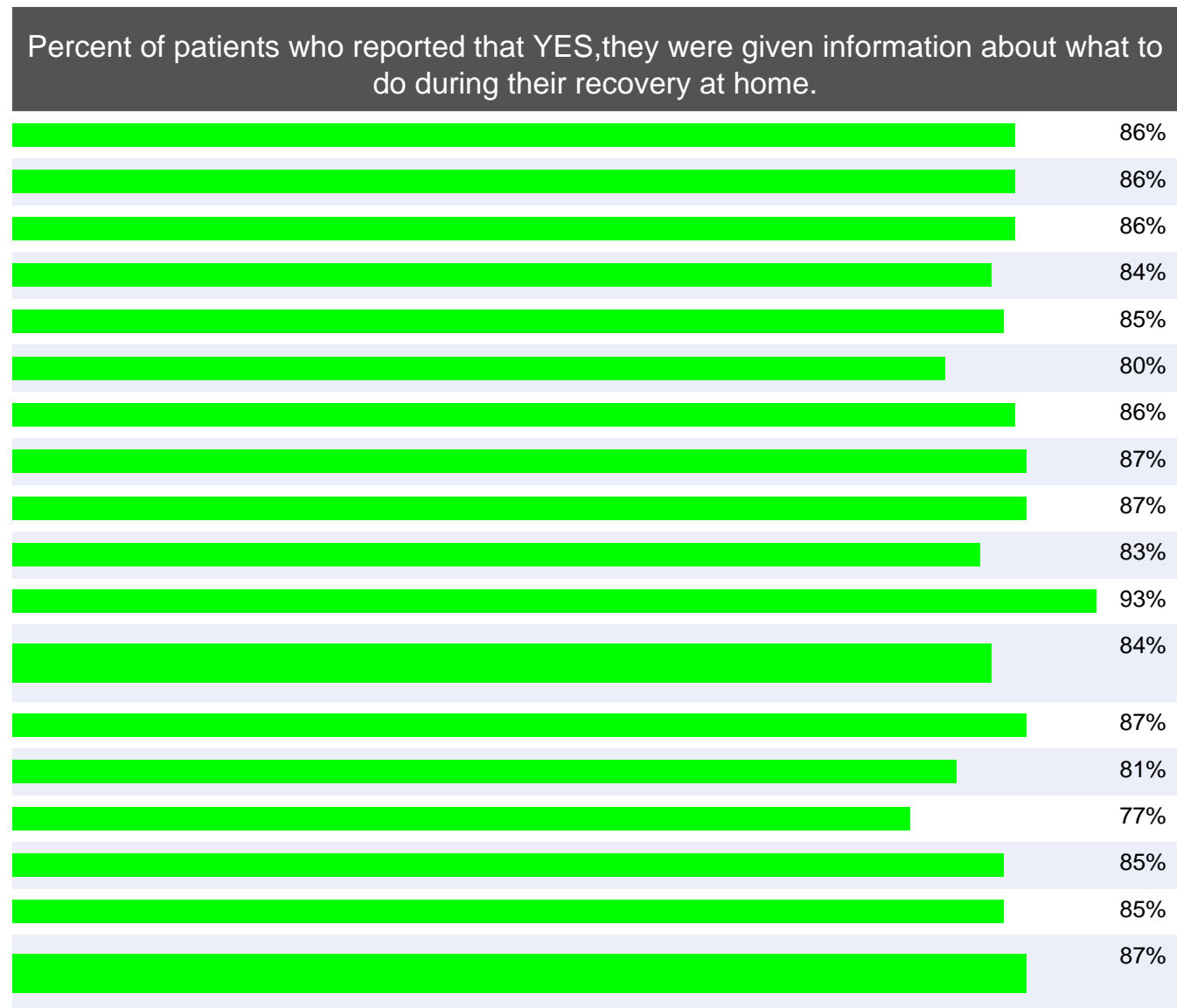
Based on Survey of Patients' Hospital Experiences (HCAHPS)

Percent of patients who reported that the area around their room was "Always" quiet at night.



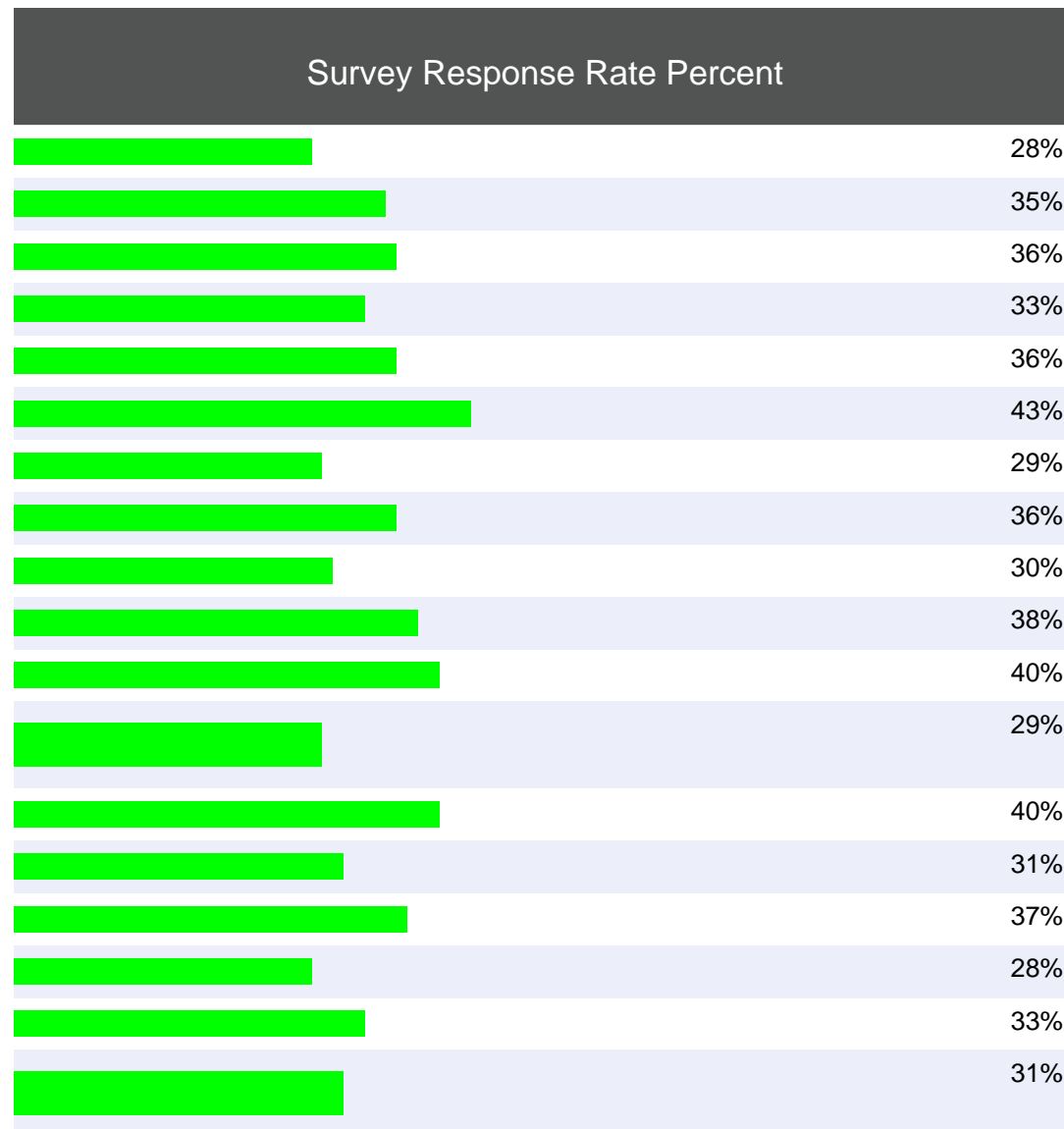
# HCAHPS Results - MedStar Market

Based on Survey of Patients' Hospital Experiences (HCAHPS)



# HCAHPS Results - MedStar Market

Based on Survey of Patients' Hospital Experiences (HCAHPS)



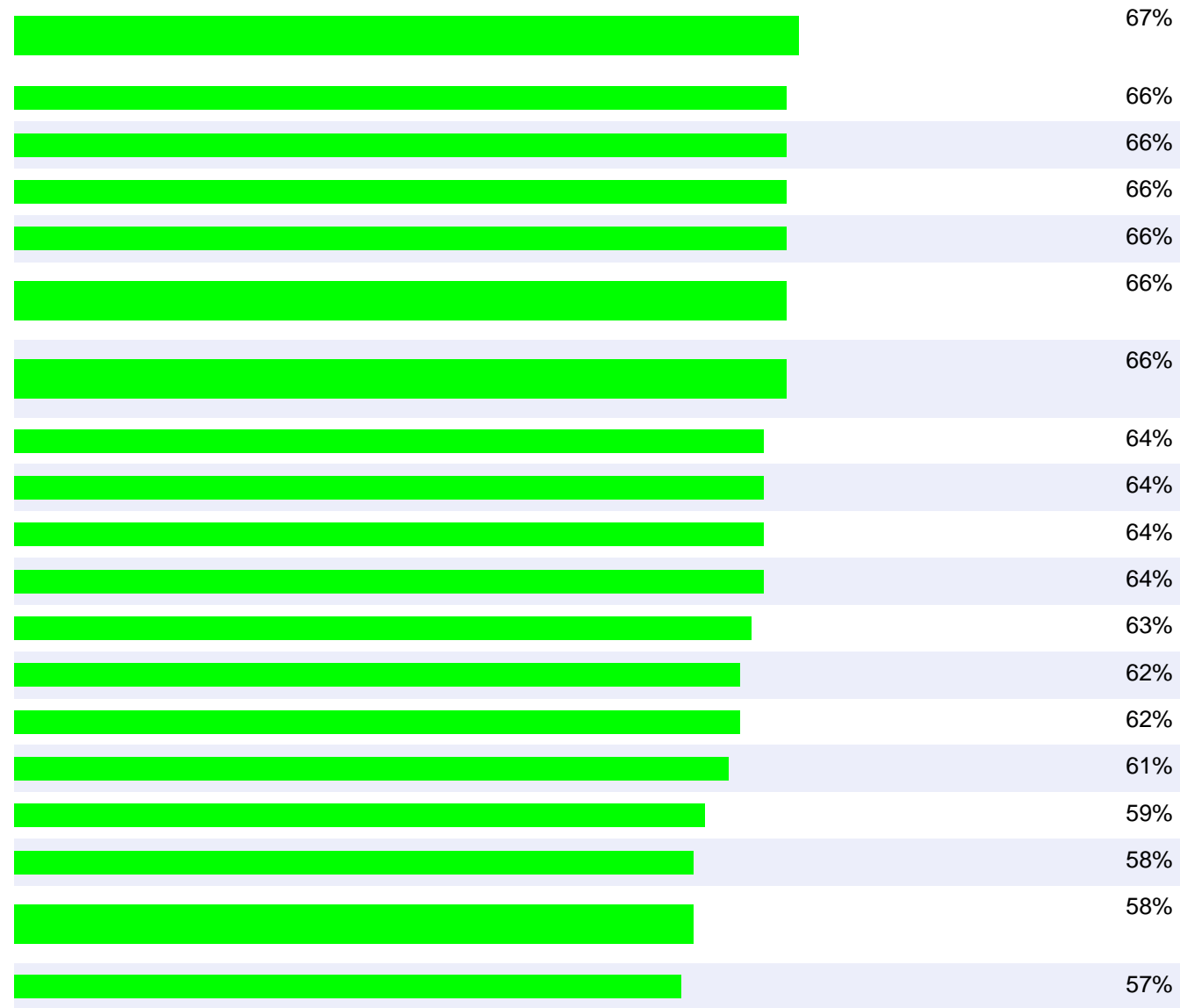
# HCAHPS Results - MedStar Market

Based on Survey of Patients' Hospital Experiences (HCAHPS)

MD	BALTIMORE WASHINGTON MEDICAL CENTER
MD	CHESTER RIVER HOSPITAL CENTER
MD	ATLANTIC GENERAL HOSPITAL
MD	UPPER CHESAPEAKE MEDICAL CENTER
MD	DOCTORS' COMMUNITY HOSPITAL
MD	WESTERN MARYLAND REGIONAL MEDICAL CENTER
MD	JOHNS HOPKINS BAYVIEW MEDICAL CENTER
MD	SUBURBAN HOSPITAL
MD	SAINT AGNES HOSPITAL
MD	UNION HOSPITAL OF CECIL COUNTY
MD	MEDSTAR HARBOR HOSPITAL
MD	HARFORD MEMORIAL HOSPITAL
MD	CALVERT MEMORIAL HOSPITAL
MD	SINAI HOSPITAL OF BALTIMORE
MD	HOLY CROSS HOSPITAL
MD	WASHINGTON ADVENTIST HOSPITAL
MD	FORT WASHINGTON HOSPITAL
MD	MEDSTAR MONTGOMERY MEDICAL CENTER
MD	NORTHWEST HOSPITAL CENTER

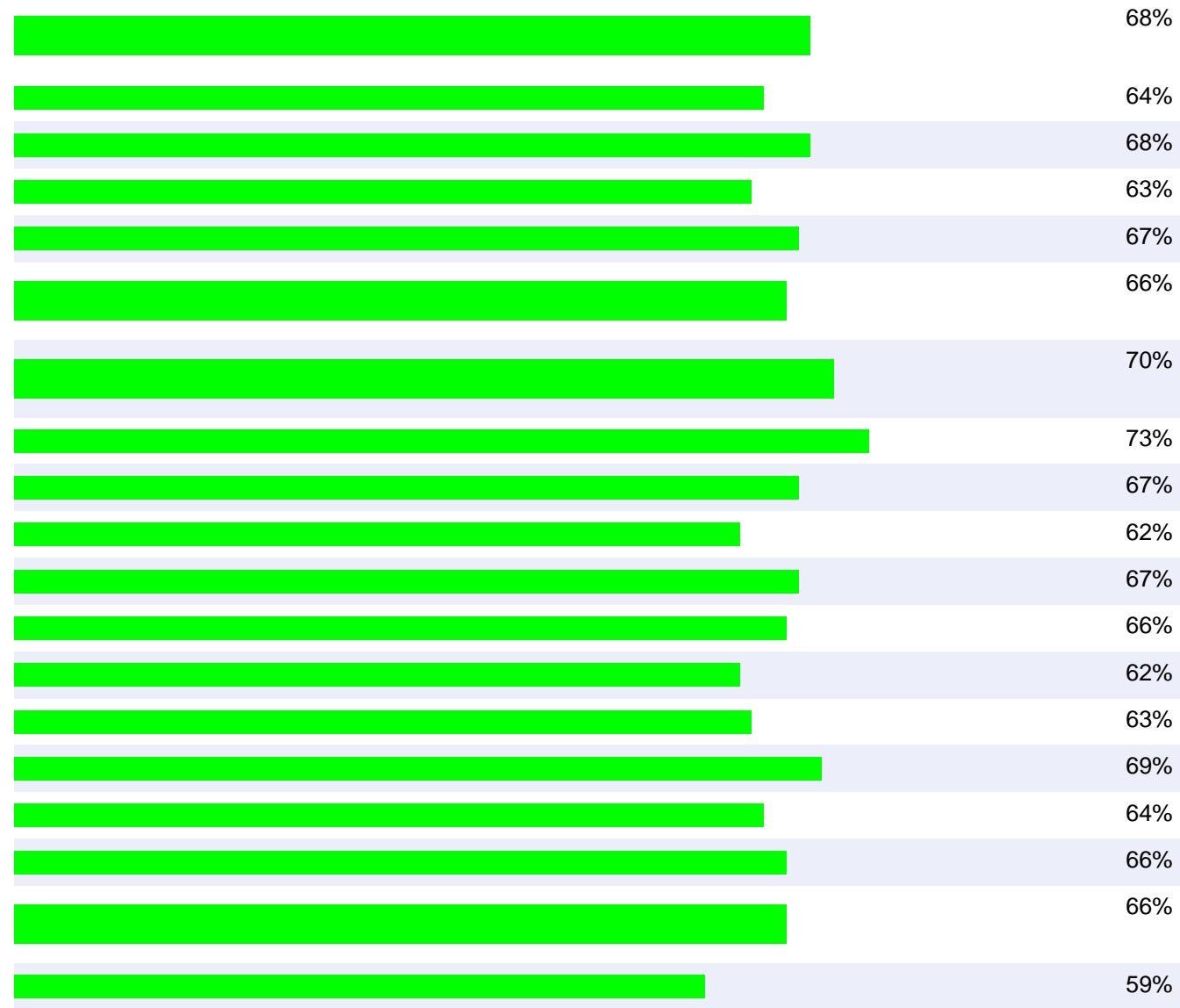
# HCAHPS Results - MedStar Market

Based on Survey of Patients' Hospital Experiences (HCAHPS)



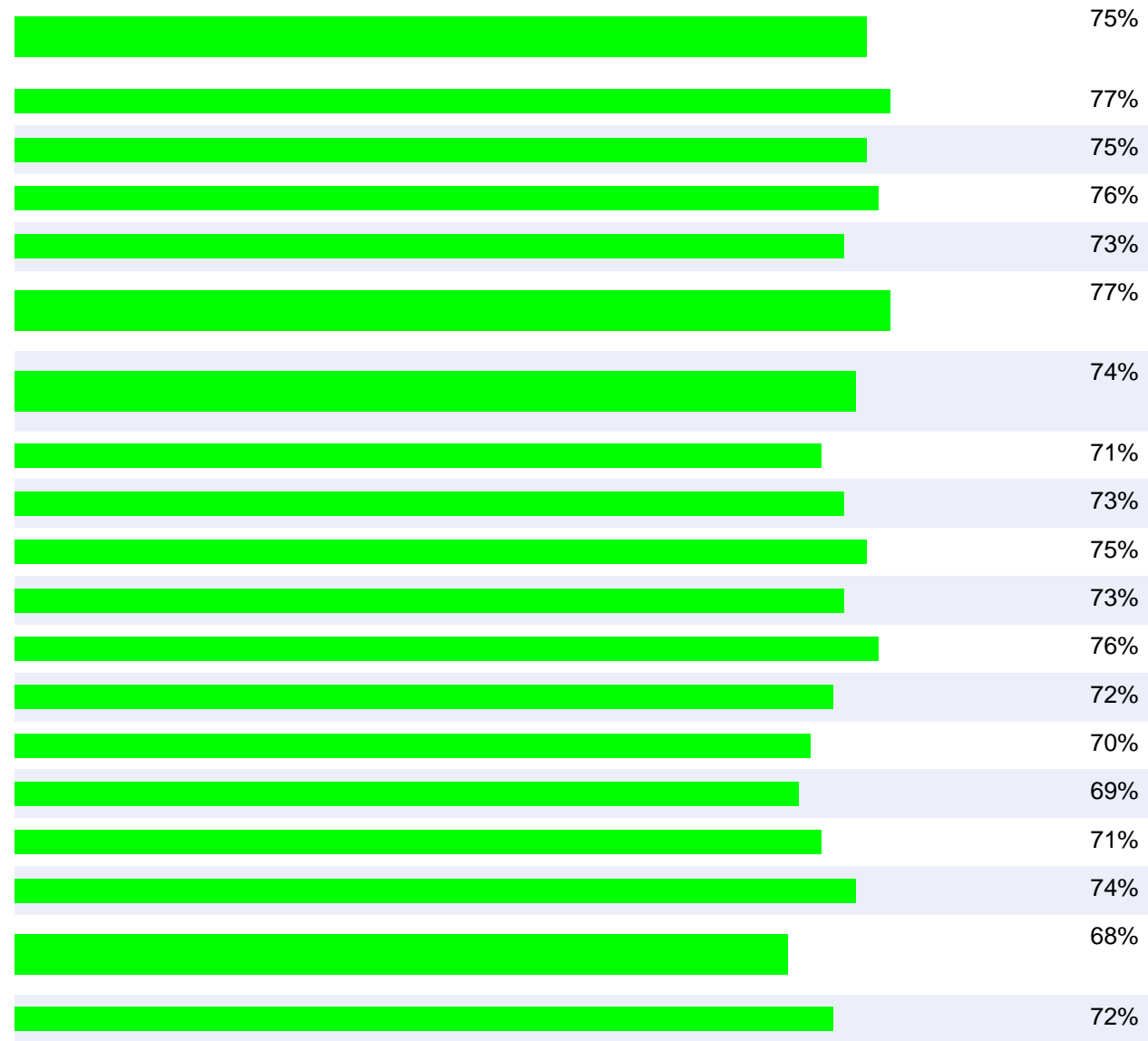
# HCAHPS Results - MedStar Market

Based on Survey of Patients' Hospital Experiences (HCAHPS)



# HCAHPS Results - MedStar Market

Based on Survey of Patients' Hospital Experiences (HCAHPS)





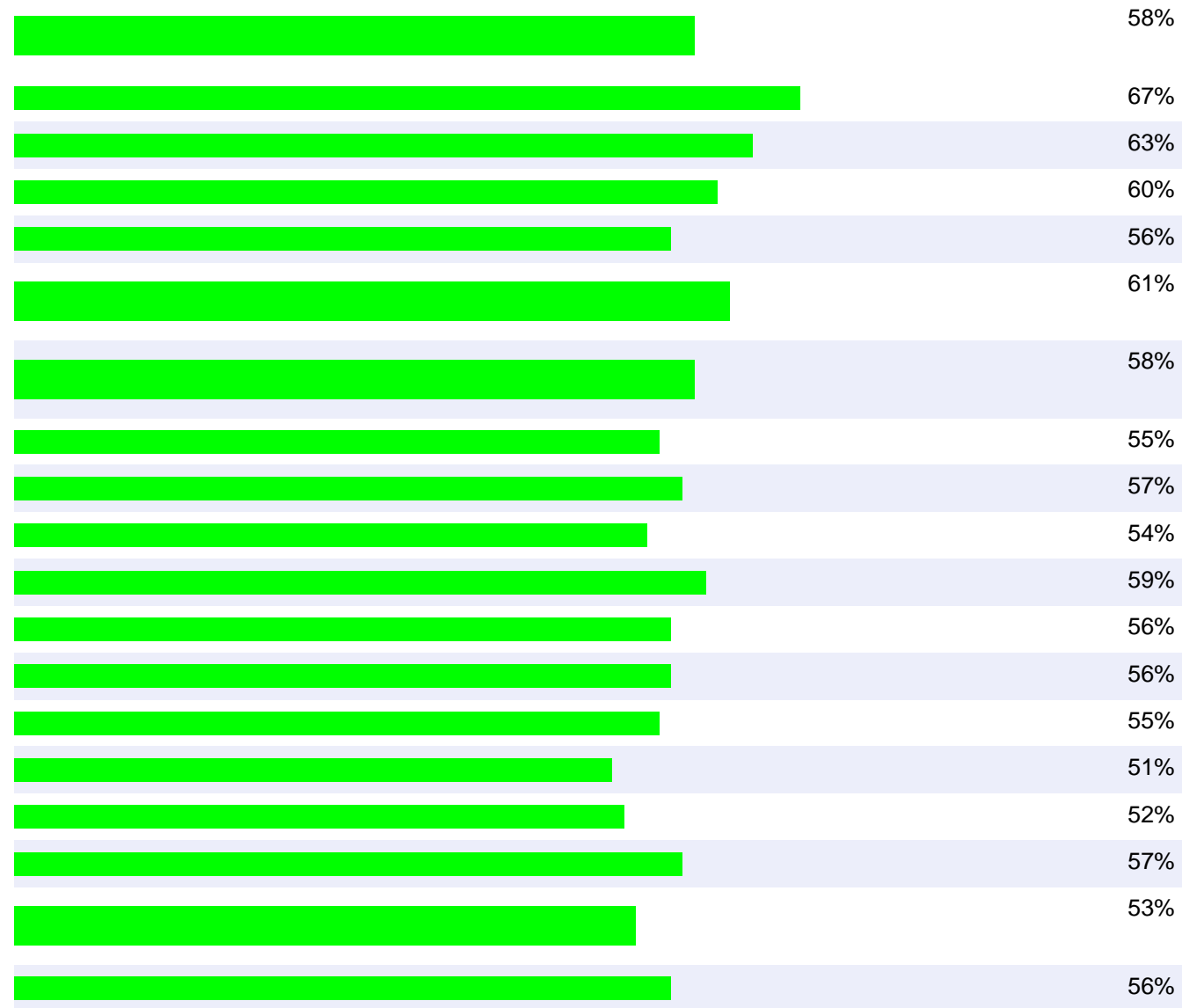
# HCAHPS Results - MedStar Market

Based on Survey of Patients' Hospital Experiences (HCAHPS)



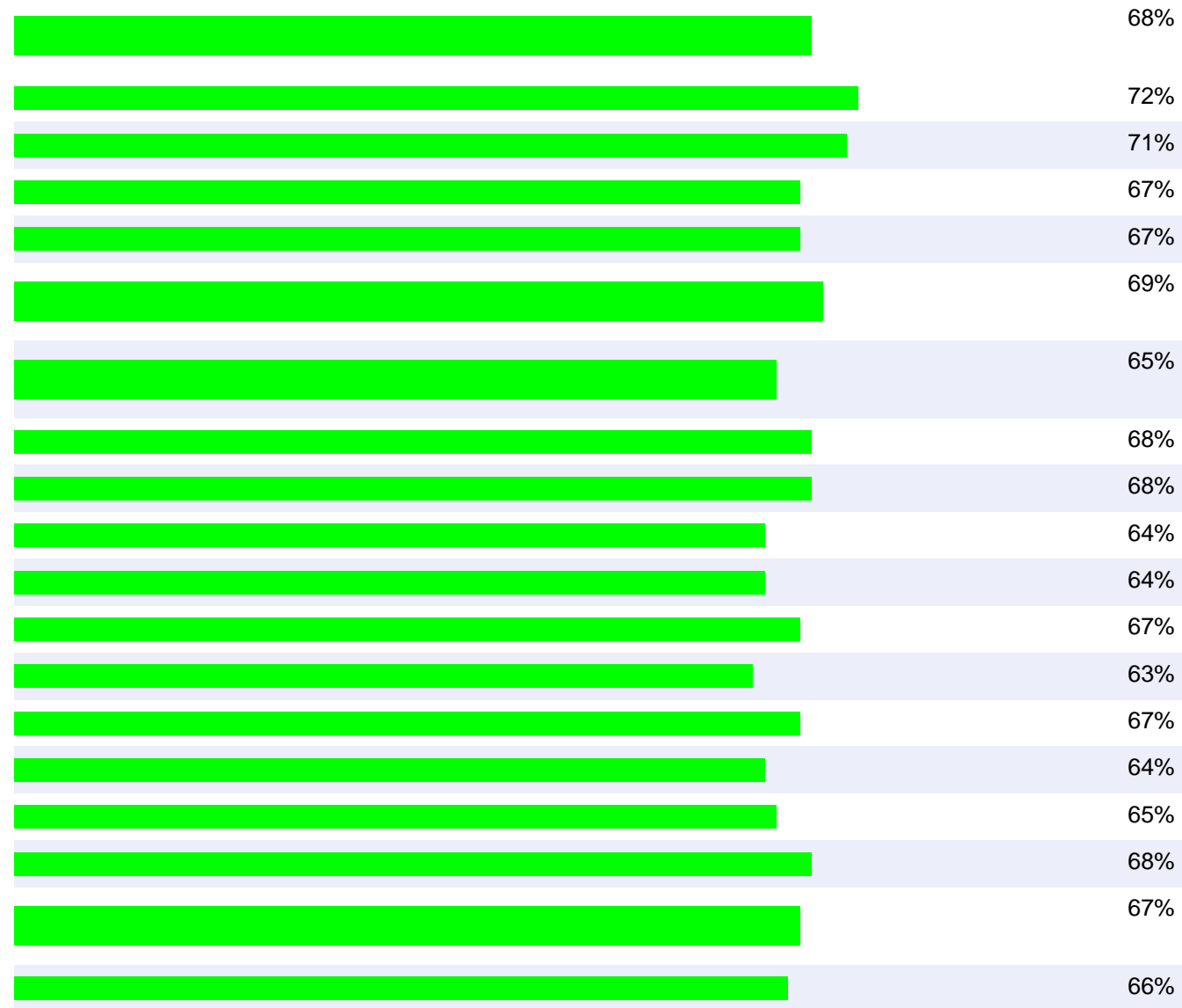
# HCAHPS Results - MedStar Market

Based on Survey of Patients' Hospital Experiences (HCAHPS)



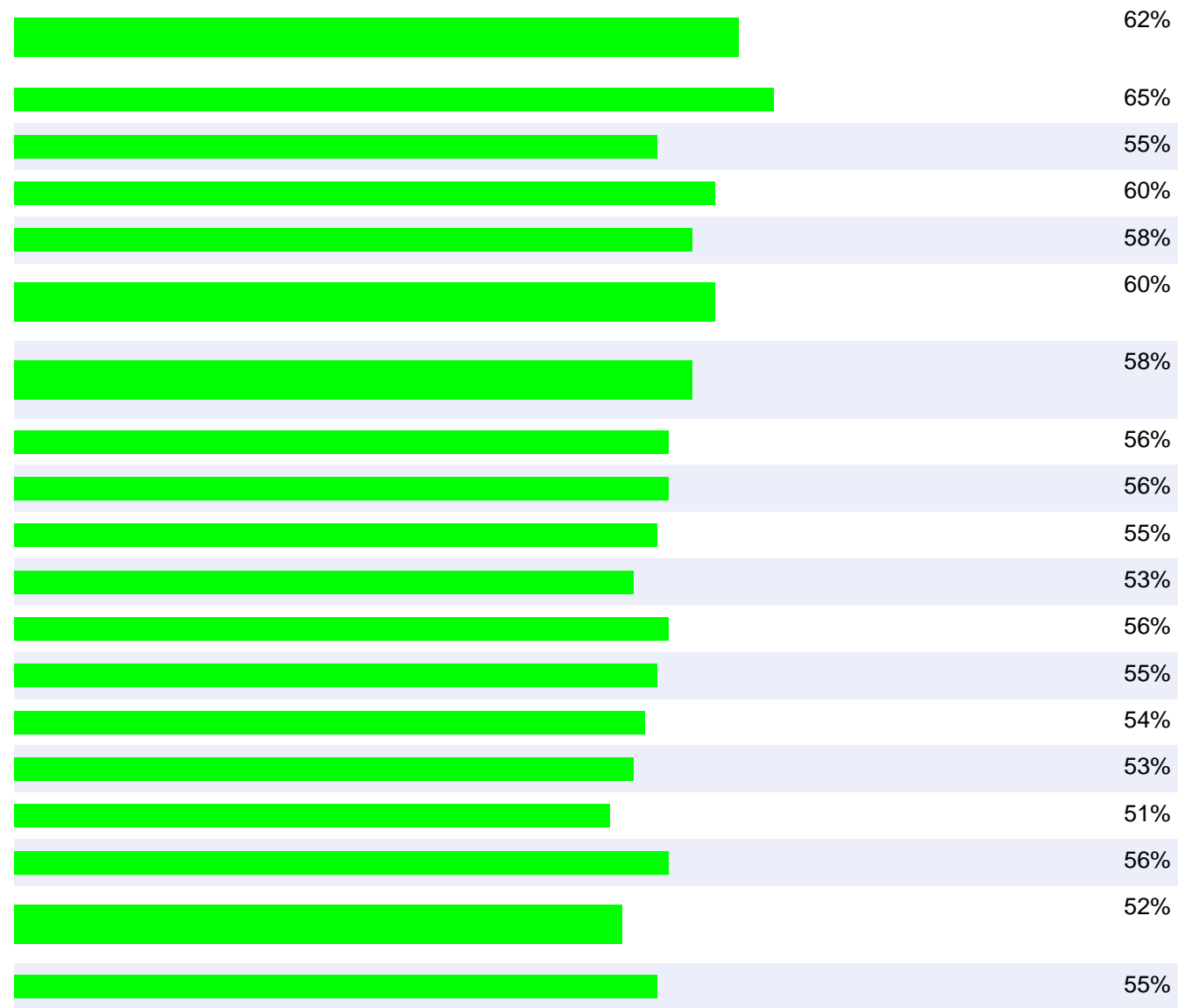
# HCAHPS Results - MedStar Market

Based on Survey of Patients' Hospital Experiences (HCAHPS)



# HCAHPS Results - MedStar Market

Based on Survey of Patients' Hospital Experiences (HCAHPS)



# HCAHPS Results - MedStar Market

Based on Survey of Patients' Hospital Experiences (HCAHPS)



# HCAHPS Results - MedStar Market

Based on Survey of Patients' Hospital Experiences (HCAHPS)



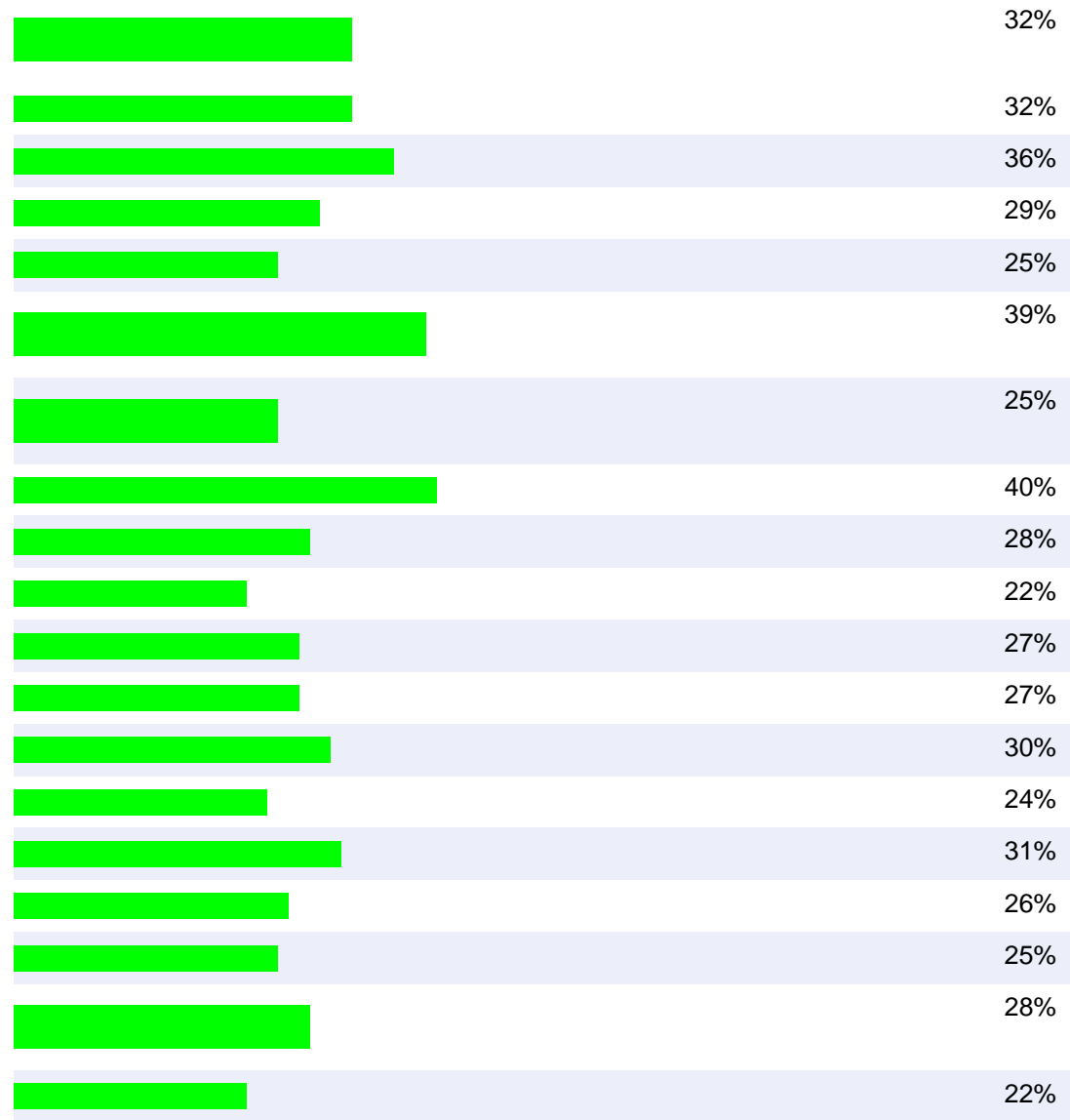
# HCAHPS Results - MedStar Market

Based on Survey of Patients' Hospital Experiences (HCAHPS)



# HCAHPS Results - MedStar Market

Based on Survey of Patients' Hospital Experiences (HCAHPS)





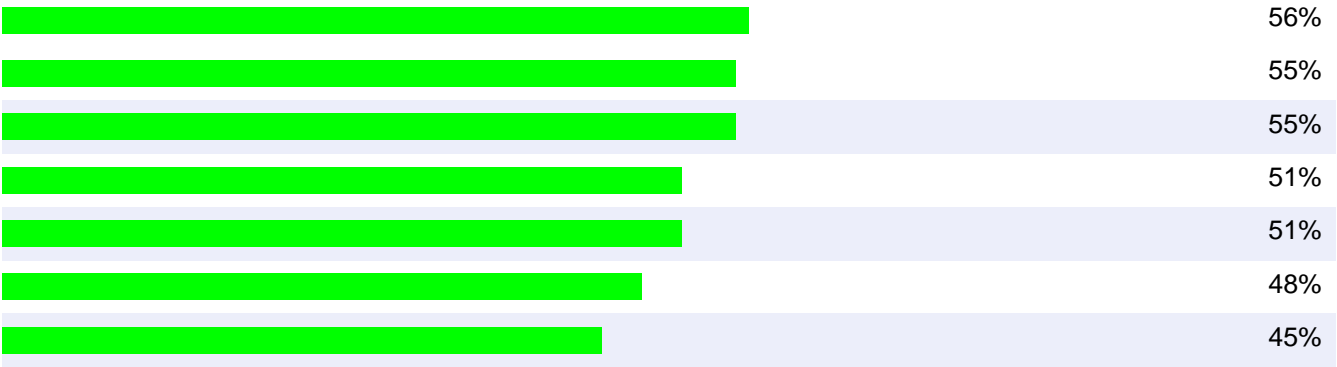
# HCAHPS Results - MedStar Market

Based on Survey of Patients' Hospital Experiences (HCAHPS)

MD	MARYLAND GENERAL HOSPITAL
MD	SHADY GROVE ADVENTIST HOSPITAL
MD	CIVISTA MEDICAL CENTER
MD	LAUREL REGIONAL MEDICAL CENTER
MD	BON SECOURS HOSPITAL
MD	PRINCE GEORGES HOSPITAL CENTER
MD	SOUTHERN MARYLAND HOSPITAL CENTER

# HCAHPS Results - MedStar Market

Based on Survey of Patients' Hospital Experiences (HCAHPS)



# HCAHPS Results - MedStar Market

Based on Survey of Patients' Hospital Experiences (HCAHPS)



# HCAHPS Results - MedStar Market

Based on Survey of Patients' Hospital Experiences (HCAHPS)



# HCAHPS Results - MedStar Market

Based on Survey of Patients' Hospital Experiences (HCAHPS)



# HCAHPS Results - MedStar Market

Based on Survey of Patients' Hospital Experiences (HCAHPS)



# HCAHPS Results - MedStar Market

Based on Survey of Patients' Hospital Experiences (HCAHPS)



# HCAHPS Results - MedStar Market

Based on Survey of Patients' Hospital Experiences (HCAHPS)





# HCAHPS Results - MedStar Market

Based on Survey of Patients' Hospital Experiences (HCAHPS)



# HCAHPS Results - MedStar Market

Based on Survey of Patients' Hospital Experiences (HCAHPS)



# HCAHPS Results - MedStar Market

Based on Survey of Patients' Hospital Experiences (HCAHPS)



# HCAHPS Results - MedStar Market

Based on Survey of Patients' Hospital Experiences (HCAHPS)

